## ED & INPATIENT NAVIGATION ACCESS

SDOH Screening and

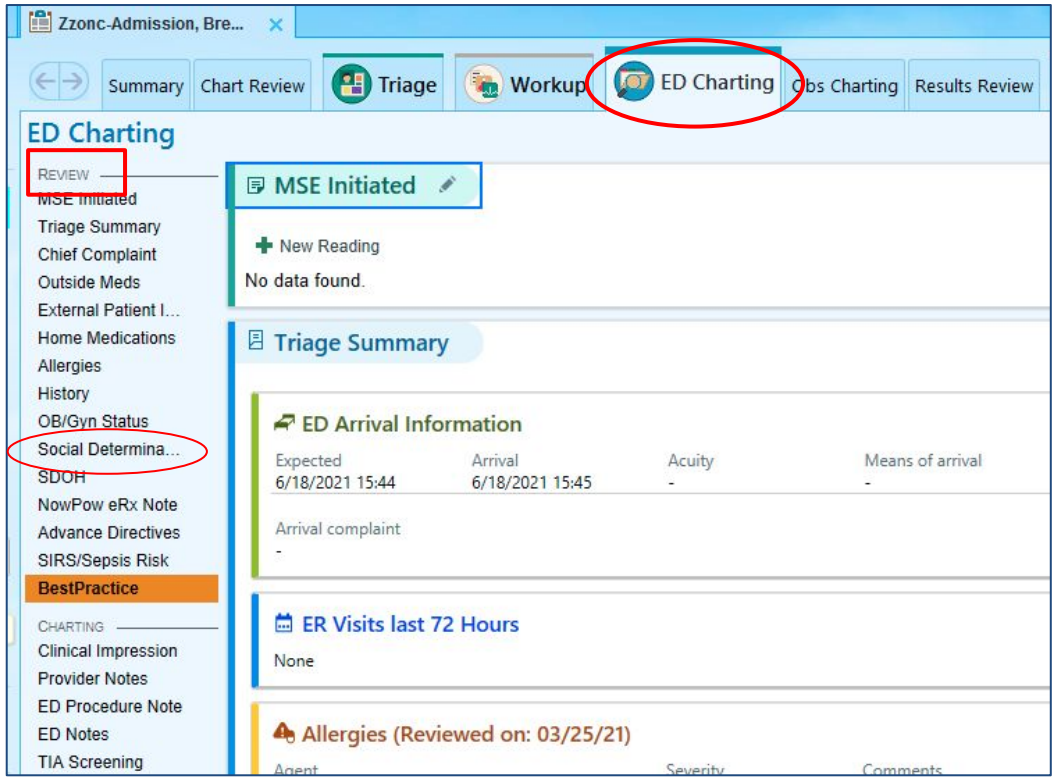
NowPow eRx in EPIC

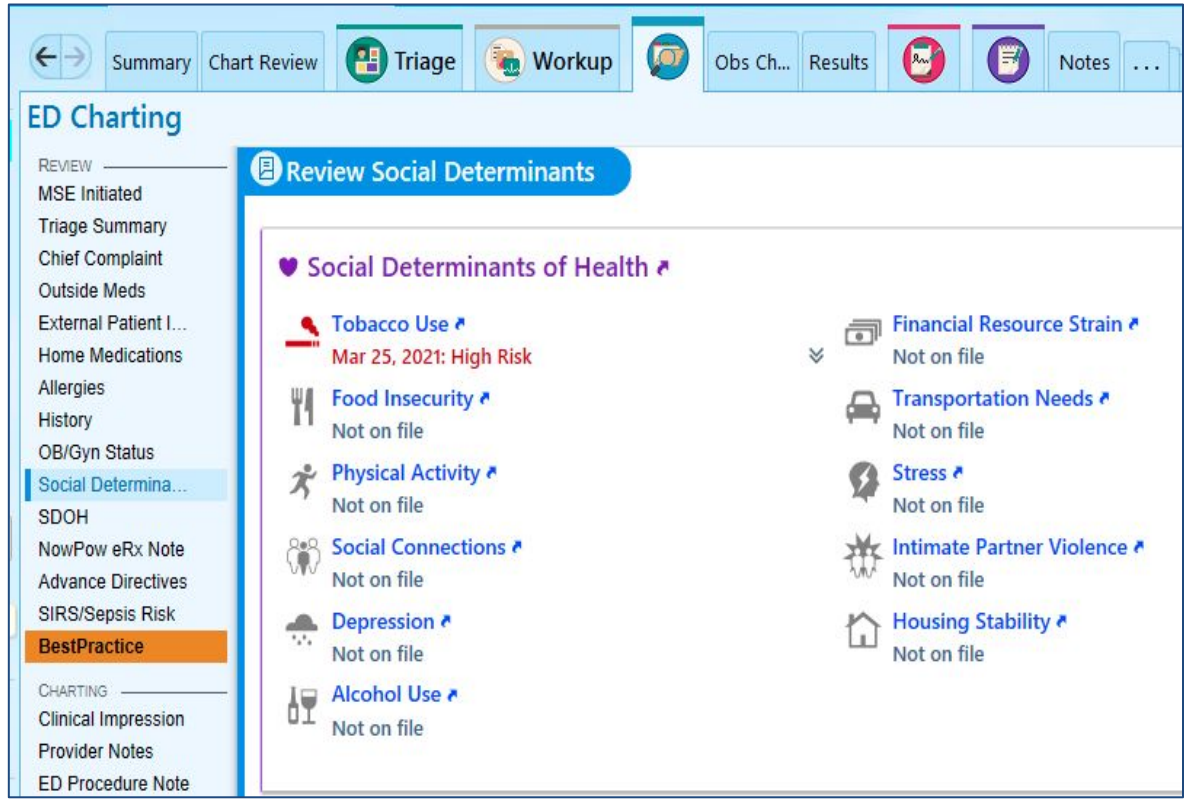
# ***Providers Access***

Hackensack Meridian *Health*

# SOCIAL DETERMINANTS OF HEALTH SCREENING AND NOWPOW ELECTRONIC REFERRALS

## *Providers access*




*From the **ED CHARTING** tab, click on **Social Determina…** on the left-hand side of the screen, within the review section*

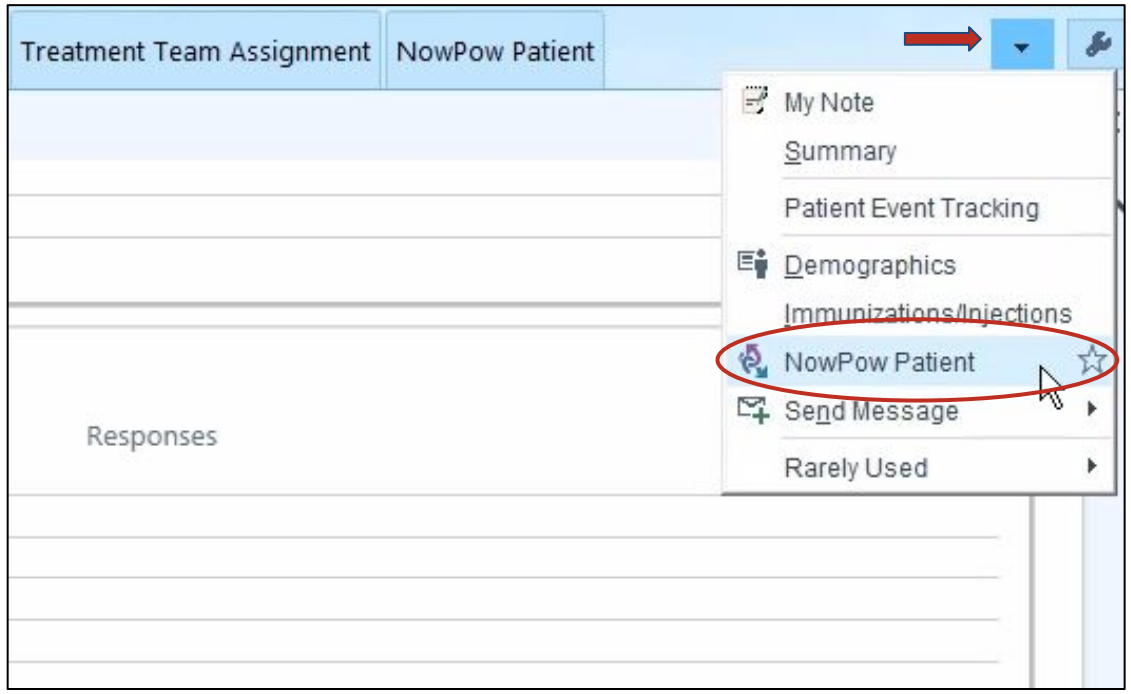
1. **Engage with the patient to fill in the responses on the flowsheet. When you have completed the flowsheet, click accept and close.**

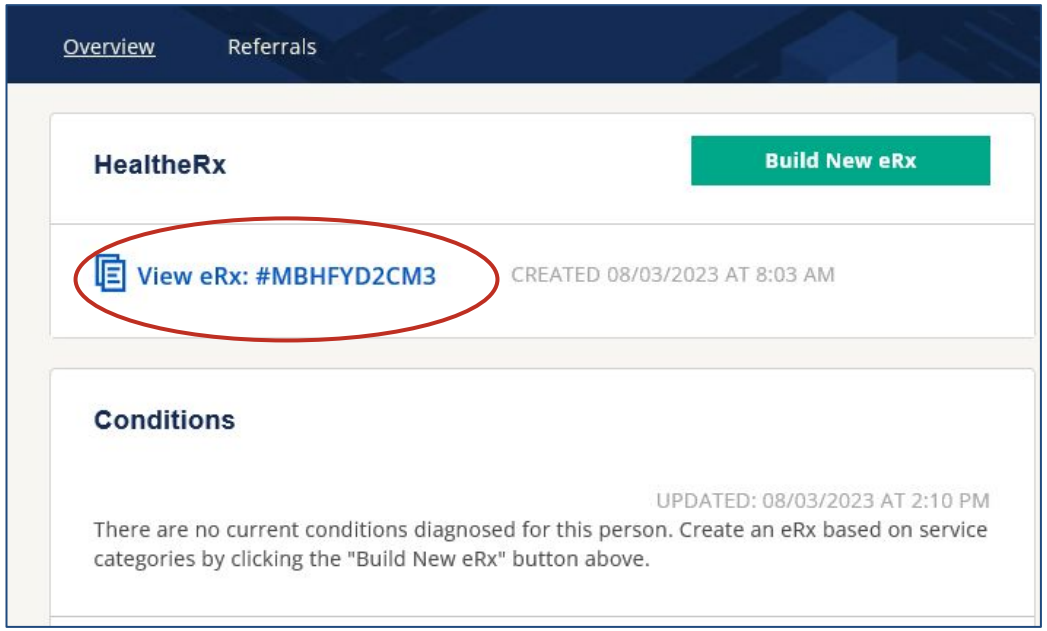
2. **Based on patient responses from the flowsheets, the system will automatically generate an SDOH storyboard and wheel graph/chart with results. (Please look at the color key below)**

   - High-risk needs appear in **Red**
   - Medium-risk needs appear in **Yellow**
   - Low-risk needs appear **Green**
   - Needs for which patient responses have not been recorded appear **Grey**

# ELECTRONIC REFERRALS WITH NOWPOW PATIENT LINK IN EPIC

- *Access the electronic referral tool Nowpow (Unite Us), by clicking on the dropdown menu on the top right next to the wrench and select Nowpow patient.*
- ***Review the list of Recommended Resources with the Patient:*** *You will be automatically connected to the NowPow system and will see a list of resources near your patient's zip code related to the needs that were expressed by the patient.*




***NOTE:*** ***If you are not automatically signed into NowPow, there could be an issue with your NowPow security. Please contact the HMH Help Desk to check to see if you have been granted access to the system***

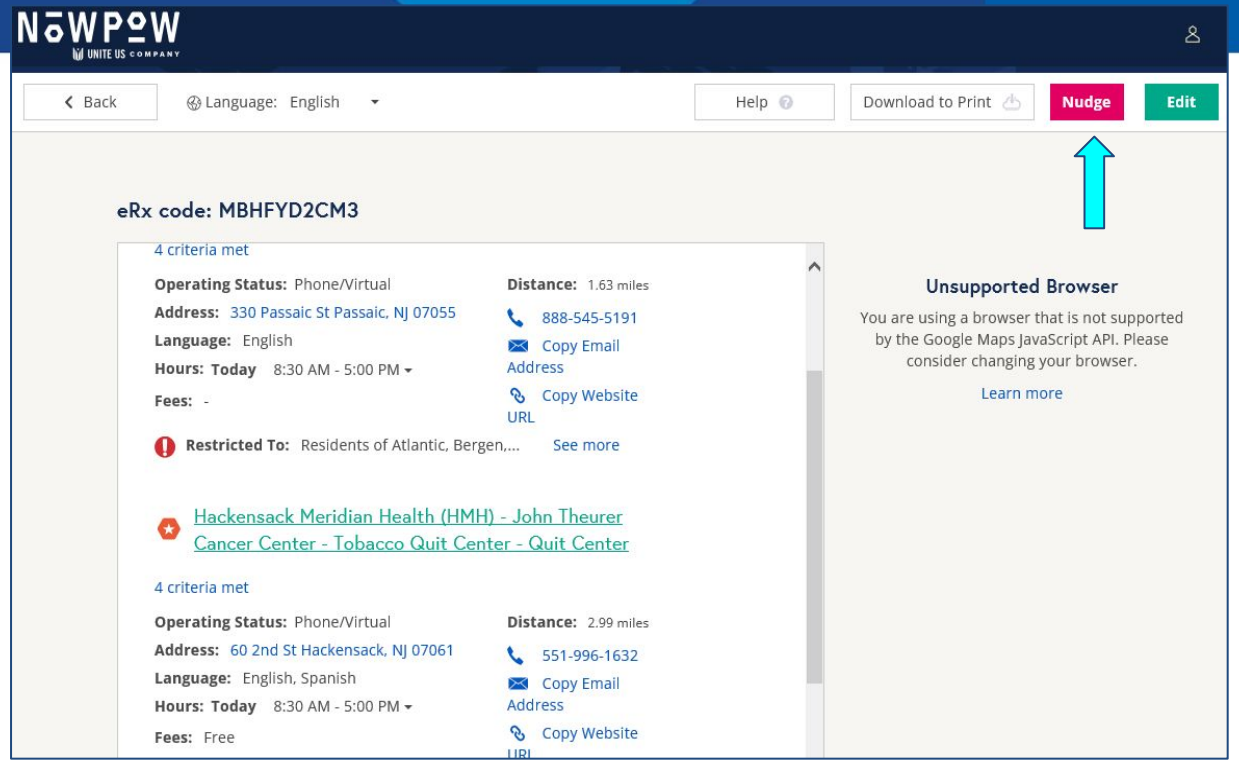
**List of Resources can be shared with the patients**

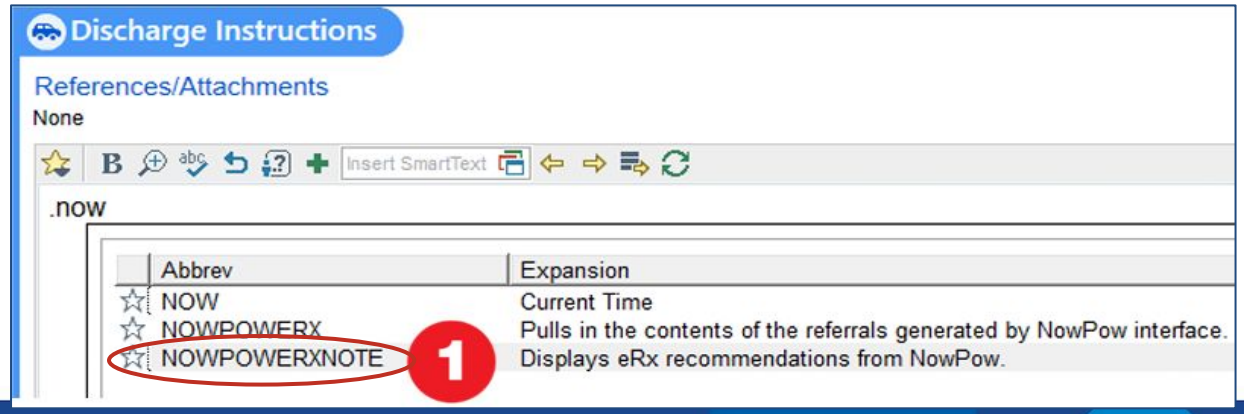
Clinicians will have 3 options for sharing the list of resources with the Patient:

1. They can use the **Nudge** button in NowPow to send a secure link to the patient via Text (cell phone) or Email.  This process sends a secure link to the patient which will link them to the list of resources from NowPow

2. Click on ***Discharge Instructions*** **tab (DISPO)** and type the smart phrase **.NowPowERXNOTE** to add the list of resources to the AVS (After Visit Summary) by double clicking on it

3. Simply **Print out the list** of community services & hand to the patient

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# SHARE THE LIST OF RESOURCES WITH THE PATIENT

- See display of the eRx recommendations from NowPow by scrolling down
- The list will be automatically included in the patient's AVS upon discharge